



# Filter Comment / Incident / Claim Form

Please Fill Out Claim Form Completely | Please Print and Write Clearly!

Today's Date

Internal Information

Customer # \_\_\_\_\_ Reference # \_\_\_\_\_ Salesperson \_\_\_\_\_

## Filter Information

Filter Brand Used \_\_\_\_\_

Filter Part# \_\_\_\_\_

Date Code on Filter \_\_\_\_\_

Where was vehicle application information obtained for Filter Part# Selection? \_\_\_\_\_

Reason for Submitting (check one)  Information  Claim If Claim, Amount \$ \_\_\_\_\_

## Nature of Complaint Please be detailed and specific, with all information that would be important and needed

### What happened?

Please be specific. If a leak, please include where the leak appears to be on the filter and how much oil leaked out of the vehicle.

Any other comments or observations?

Do you have the filter (empty of oil) and gaskets to send in for analysis? (check one)  Yes  No

## Vehicle Information

Make \_\_\_\_\_ Model \_\_\_\_\_ Year \_\_\_\_\_

Engine Size \_\_\_\_\_ Cylinders \_\_\_\_\_ Liters \_\_\_\_\_ Cubic Inch \_\_\_\_\_ Transmission \_\_\_\_\_

VIN# \_\_\_\_\_ Total Miles on Vehicle \_\_\_\_\_

Where Can The Vehicle Be Inspected At? \_\_\_\_\_

Has the engine been rebuilt or repaired recently? (check one)  Yes  No

If yes, at what date and mileage, and what was the extent of the rebuild or repair? \_\_\_\_\_

Have any repairs been made to the vehicle since the incident?  Yes  No

If yes,  
at what date was the repair made? \_\_\_\_\_

What was the extent of the repair? \_\_\_\_\_

## Customer Information

Company Name \_\_\_\_\_

Street Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Contact's Name \_\_\_\_\_ Contact's Phone Number \_\_\_\_\_

Contact's 2nd Phone \_\_\_\_\_ Contact's Email \_\_\_\_\_

Installed by (Name of Tech) \_\_\_\_\_

## Vehicle Owner Information

Name of the Owner of the Vehicle \_\_\_\_\_

Owner's Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Owner's Phone Number \_\_\_\_\_ Owner's 2nd Phone \_\_\_\_\_ Owner's Email \_\_\_\_\_

\* Acceptance of the foregoing information does not constitute liability on the part of Fast Track or Prime Guard Filters \*

All claims must include the original receipt for the original oil change where the filter was installed and if a damage claim an official estimate for any needed repairs.